

RETURN INSTRUCTIONS

for Troldekt offcuts and waste from building sites

HOW TO RETURN TROLDTEKT OFFCUTS AND WASTE FROM BUILDING SITES

Troldekt receives clean offcuts and waste from Troldekt cement-bonded wood wool panels, so that we can contribute to re-using, recycling or utilising them at the highest possible value level in a biological or technical cycle.

You can return your offcuts and waste from the building site to:

North Trade House A/S

Filskovvej 21
7330 Brande, Denmark

Opening hours for reception:

Monday–Thursday: 07:00 a.m.–3:00 p.m.
Friday: 07:00 a.m.–1:00 p.m.

The return scheme applies to all markets where it makes sense in terms of transport to return offcuts and waste from building sites to Denmark. However, we are actively seeking local partnerships in our primary

markets to minimise the carbon footprint from transport.

Please note that prior to the return, you and Troldekt must sign a separate return agreement with the specific order/invoice number from the purchase of the Troldekt panels, specifying the total weight of offcuts and waste.

As a contractor, you must make an agreement on returns with your dealer/supplier. As a dealer/supplier, you must make an agreement on returns with Troldekt. You can request the 'agreement on returns' document by contacting:

Troldekt Limited

sales@troldekt.co.uk
Tel.+44 7555 176055

CONDITIONS FOR TROLDTEKT TO RECEIVE OFFCUTS AND WASTE FROM BUILDING SITES

Troldekt cement-bonded wood wool products have production labelling on the back so that the origin, type and quality of the product is traceable.

In order for Troldekt to accept offcuts and waste, the following conditions must be met:

1. Prior to receipt, a signed agreement on returns must be provided with documentation of the purchase of Troldekt cement-bonded wood wool products.
2. We only accept clean new Troldekt offcuts and waste from building sites. The material must be free of glue residues and there must be no screws, plaster, mineral wool, fibre cloth or other building materials and waste in the batch received.

3. We only accept offcuts of unpainted Troldekt panels (natural wood, natural grey (FUTURECEM) and Troldekt panels painted in Troldekt's standard colours, white 101, grey 202, grey 208, black 207 and clay 210)

Troldekt reserves the right to reject offcuts and waste if the conditions are not met, or to charge a sorting and disposal fee.

TRANSPORTATION AND COSTS

As a customer, you bear the cost of the return and pay per tonne of returned material according to the rate stated at the time the agreement on returns was signed. You also bear the transport costs from the building site to North Trade House A/S. Waste and offcuts must normally be

delivered in big bags by lorry. For larger quantities, you can arrange with Troldekt that the delivery will be made using a container.

DOCUMENTATION FOR RETURN

Troldekt will send you subsequent documentation for the returned quantity (weight). The documentation can then be used in connection with building certification schemes such as BREEAM.